

Data protection regulation

Personal details

The data you provided for the use of the website (name, first name and e-mail address) are used solely to legitimize your access to the content and, if separately agreed on, the delivery of information by e-mail. Any further use outside this scope is excluded. Legal basis for this is Art. 6 Passage 1 lit. f GDPR as well as Art. 6 Passage 1 lit. a GDPR.

The additional business data stored in the customer portal are exclusively used within the scope of contract fulfilment and the consequential legal and tax obligations based on Art. 6 Passage 1 lit. b GDPR.

Any additional personal data will only be stored and used within the companies of the BENTELER Group if you provide them to us on voluntary base. Please note that we cannot guarantee the confidentiality of sensitive personal data which you send us via unencrypted e-mail or internet connection as against third parties.

Responsible according Art 4, Passage 7 GDPR

Responsible according GDPR and other national data protection laws of member states of the European Union as well as additional data privacy regulations is:

BENTELER Steel/Tube GmbH

Residenzstraße 1

33104 Paderborn

Germany

E-Mail: info@benteler.com

Phone.: +49 (0) 5254 / 81 0

Your rights

Basically, you have the right of information, correction, deletion, restriction, data portability, revocation and contradiction. In accordance with the existing legal regulations, on request you will be informed in writing by the BENTELER Group whether and which personal data of you we have stored.

In those cases, as well as for suggestions, please refer to the following address at any time:

BENTELER Steel/Tube GmbH

Residenzstraße 1

33104 Paderborn

Germany

E-Mail: datenschutz@benteler.com

Phone.: +49 (0) 5254 / 81 302866

Fax: +49 (0) 5454 / 81 308259

If you think that the usage of your data contravenes data protection or that your data protection rights has been infringed in any other way you may complain at the responsible regulators.

Usage of Matomo (Piwik)

To optimize the functions of the customer portal this website uses Matomo (Piwik). Usage information generated by a cookie is transferred to a server in order to perform analytics on website usage. Your IP address will be shortened, so that you stay anonymous. The information generated by the cookie will not be transferred to third parties. You can prevent the storage of all cookies through the relevant adjustment of your browser software. However, please be advised that in such a case you might not be able to use all functions of this and of other websites to the full extent. No user information will be generated with an active "do not track" function in your browser.